

How InfoVision Helped a global leader in smart glass manufacturing

The customer approached InfoVision to solve the challenges that they encountered due to absence of an institutionalized and structured approach to quality and information security management that undermined the confidence of their clients. They wanted to ensure that their quality and security management systems met changing customer expectations and complied with global standards, reducing the risk of quality and security issues. InfoVision helped secure their requirements well in time and further helped them leverage it for growth opportunities.

About The Customer

The company is an enterprise solution provider, with a global footprint that focuses on providing innovative, seamless and functional smart glass solutions spanning across aerospace, automotive, healthcare, and retail sectors.

Business Challenge

Lack of globally recognized quality and security systems and best practices could lead to negative repercussions for the business, including higher risk of customer dissatisfaction and potential security breaches. Some of the pain points included:

- Failure to meet acceptable compliance standards
- Difficulty in winning new business
- Inconsistent processes
- Lack of trust



InfoVision's Approach

InfoVision's ECRS practice team provided comprehensive assistance to the customer in identifying the QMS & ISMS gaps, designing and implementing the required policies, and addressing overall business challenges.



Delivered the services in record 12 weeks, without compromising quality and outcomes. With our assistance, the customer's certification journey was seamless and hassle-free.



Results



100% compliance with client and industry best practices



Increased confidence of all internal and external stakeholders



Reduction in cyber and compliance risks



Improved internal process



Overall improved governance.



Early warning signals to management

<u>Testimo</u>nial

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"We are happy to work with incredibly professional Security team who is proficient in both quality and agility. InfoVision's ECRS Practice experts provided excellent QMS and ISMS consulting services, enabling us to build end-to-end quality and information security management systems. Thank you InfoVision for your professionalism, your unwavering focus on customer needs and your valuable result-oriented support. You made the process extremely simple for us."

Founder and CEO



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